



# Committed to Our Community

## Pana Community Hospital 2016 Annual Report

### Pana Community Hospital Board of Directors

Carol Schramm, *Chairperson*  
Matt Beavers, *Vice Chairperson*  
Joyce Throneburg, *Secretary*  
John Gardner, *Treasurer*  
Jim Brewer  
Larry Cearlock  
Dr. Terry Cunnington  
Greg Holthaus  
Dr. David Lett  
Sarah Myers  
Charles O'Malley  
Rick Schmitz

### Pana Community Hospital Foundation Board of Directors

Kirk Woods, *Chairperson*  
Vicky Gullion, *Vice Chairperson*  
Gayle McRoberts, *Secretary/Treasurer*  
Rev. Charles Banning  
Don Bilyeu  
Ed Chausse  
George Heintz  
Mary Kirkbride  
Dwain McAfee  
Steve Morrell  
Dr. Marlon Muneses  
Selena Reed  
Jeff Shouse  
Brian Sims

### Medical Staff of Pana Community Hospital

Dr. Terry Cunnington, *President*  
Dr. Demosthenes Asuncion  
Dr. Michael Choi  
Dr. Virgilio Dycoco  
Dr. Gloria Dycoco  
Dr. Shabaz Mohammad  
Dr. Marlon Muneses  
Dr. Deogracias Quizon  
Dr. Catherine Teodoro  
Dr. Steven Weber  
Dr. Dennis Yap

### Auxiliary Officers

Candy Craig, *President*  
Luann Funk, *Vice President*  
Gina Trexler, *Secretary/Treasurer*



**Pana Community Hospital**

101 East Ninth Street  
Pana, IL 62557

[www.panahospital.com](http://www.panahospital.com)

## Committed to the Future of Our Community—PCH Awaits State Approval for Major Expansion Plan



Pana Community Hospital is building for the future by continuing plans to expand the physical facility. Pana Community Hospital has been working closely with Farnsworth Group—an architect/engineer firm and O'Shea Builders as project construction manager.

The project is designed in two phases. Phase I of the proposed project will provide additional space for a new surgical suite, laboratory, diagnostic imaging, cardiopulmonary, materials management and dietary departments. Phase II of the project will create additional space for urgent care, improve access to the hospital building, and provide a contemporary waiting area with private registration offices.

Pana Community Hospital awaits approval from the State of Illinois Health Facilities and Services



Review Board to be able to proceed with the project. This project will greatly improve the physical plant and facilities in which our services are provided, allowing us to continue to positively impact the health status and well-being of our community for many years to come. ♡

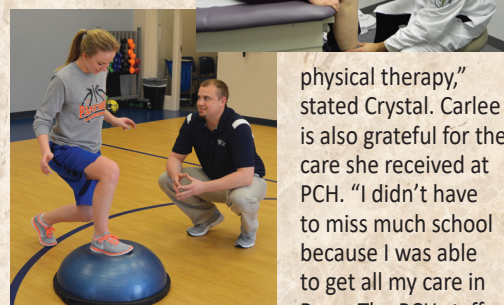
## Committed to Local Care

We all lead busy lives, and when an unexpected problem occurs it can be difficult to travel far from home for doctor visits and ongoing care. Having expert care close to home was very important for Crystal Waddington and Carlee Phillips, both of Pana, who found a complete continuum of care at Pana Community Hospital.

Crystal was suffering knee pain while Carlee noticed a pain in her hip during practice and games in the sports she played. They both went to local physicians who referred them to Pana Community Hospital's Orthopedic Specialist Dr. Youssef El Bitar. Through scans at PCH, Dr. El Bitar found Crystal had a torn meniscus and Carlee had a labrum tear. Surgery at PCH was the next step for both Crystal and Carlee and Dr. El Bitar was able to repair both injuries. Following surgery, they each continued their care at Pana Community Hospital's physical therapy department.

"I would have missed a lot of work traveling

to Springfield or Decatur for all my doctor visits and



physical therapy," stated Crystal. Carlee is also grateful for the care she received at PCH. "I didn't have to miss much school because I was able to get all my care in Pana. The PCH staff

has been so supportive in making sure I recovered fast so I could get back to sports," stated Carlee.

Today, Crystal is back to work and recovering well. Carlee is enrolled in Pana Community Hospital's sports enhancement program to strengthen her hip and she is back to playing the sports she loves. ♡



## New Medical Staff President



Dr. Alan Frigy



Dr. Terry Cunningham

In 2016, Dr. Alan Frigy retired as Medical Staff President of Pana Community Hospital. Dr. Frigy served our hospital for 22 years and served as Medical Staff President for over 10 years. Pana Community Hospital thanks Dr. Frigy for his support and leadership and wishes him the best in his retirement.

Dr. Terry Cunningham has been named the new Medical Staff President. Dr. Cunningham is a primary care physician and has been serving the Community Medical Clinic since 2007. "We have an incredible staff of physicians at our hospital and I am grateful to work with such a dedicated group," stated Cunningham. "I have big shoes to fill following Dr. Frigy, but I look forward to working with the medical staff and the hospital administrative staff to ensure our hospital continues to thrive and be a lasting part of our community." ♥

## New Website for PCH



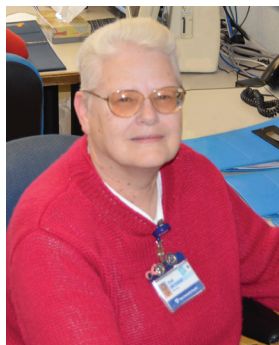
Pana Community Hospital is excited to announce the launch of a new website. The new website is mobile friendly, easy to use, and provides an excellent source of information about the hospital, the services it provides, related organizations, and information about health topics important to our communities. Visit [www.panahospital.com](http://www.panahospital.com) today and find out what all the excitement is about! ♥



## Pana Medical Group Joins PCH Family

This past year, Pana Community Hospital was fortunate to be able to affiliate with the Pana Medical Group and make them a part of the PCH family. Physicians of the Pana Medical Group—Gloria Dycoco, Virgil Dycoco and Deogracias Quizon—have been serving Pana and the surrounding communities for more than 40 years. After the Pana Medical Group joined the PCH family, these physicians welcomed Dr. Marlon Muneses and Dr. Dennis Yap along with Tabitha Litz, Family Nurse Practitioner. Pana Community Hospital is honored to assist these providers in their commitment to providing quality and compassionate primary care in the communities of Pana, Nokomis and Ramsey. ♥

*Pictured above are the Providers for Pana Medical Group (left to right): Dennis Yap, MD; Tabitha Litz, FNP; Marlon Muneses, MD; Virgil Dycoco, MD; Gloria Dycoco, MD; and Deogracias Quizon, MD.*



## Employee Spotlight "Ms. Coulter — how can I help you?"

That is what you will hear if you call the second floor nursing station and odds are that is what you would have heard over 40 years ago. Deb Coulter has been working at Pana Community Hospital for 41 years and is dedicated to her job, her co-workers, and her patients.

Deb is Unit Secretary and her job includes a variety of tasks such as processing physician orders, answering phones, assisting nursing staff serving meals, or just sitting with a patient when needed. Deb enjoys helping others with the hospital's Electronic Medical Record and likes the challenge of learning new computer programs and being a problem solver.

"I enjoy coming to work every day," stated Coulter, and for as long as many can remember, Deb has been doing her part to make PCH run smoothly.

Looking back on her career at PCH, Deb has seen many changes. "I have witnessed approximately six major remodeling projects and am glad to see our hospital continuing to grow and improve."

Employees like Deb are a foundation that makes the day to day work get done. "The staff is like family to me and we treat our patients as part of that family! That is why this job means so much to me and the many that we are fortunate to serve," concluded Coulter. ♥



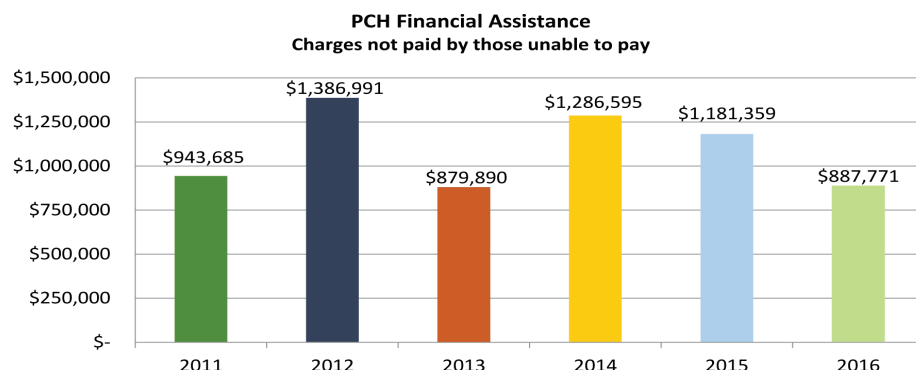
## Thank You!

Pana Community Hospital thanks the fundraising committee and the entire community for its support of the **3D Mammography campaign** which raised an impressive **\$213,000!** ♥

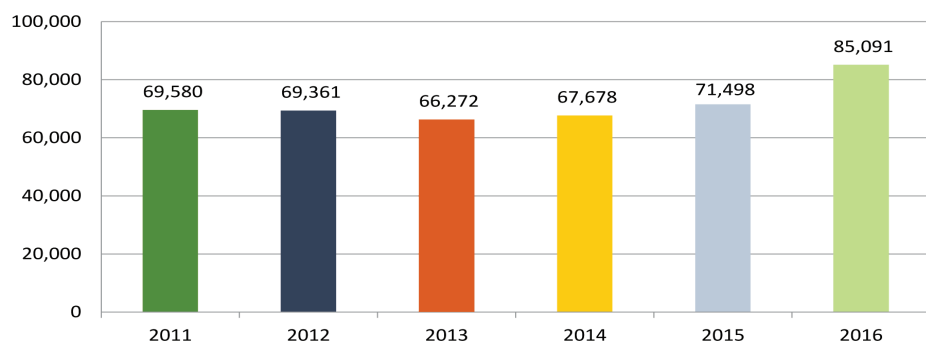
# Committed to Our Community — Impacting our Economy

## Financial Assistance Program

Pana Community Hospital is a not-for-profit 501(c)(3) corporation that provides high-quality medical care to all individuals—regardless of their ability to pay. In an effort to help patients struggling to afford their medical expenses, we created a Financial Assistance Program. The program positively impacts patients by giving them access to the care they need—without the burden of undue financial stress.



**Total Hospital Visits and Hospital Owned Clinic Visits**



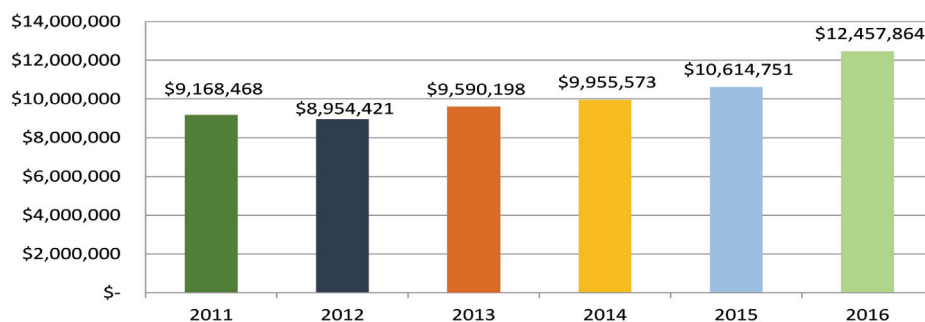
## Patient Care

PCH is dedicated to helping you be as healthy as you can be and going the extra mile. Community Medical Clinic and Pana Medical Group, as well as PCH outpatient and ancillary services offer the rare combination of quality and compassionate care unique to a hospital like ours.

## Economic Impact

Our goal at Pana Community Hospital is not only to provide healthcare services to our patients, but also to foster a vibrant and thriving community by positively impacting the local economy. As Pana's second largest employer, we play a vital role in the prosperity of our communities by providing hundreds of local residents with stable employment, fair wages, and excellent benefits.

**Total Employee Wage and Benefit Costs**



## Community Benefits

Every year Pana Community Hospital offers numerous community-based services to those in the local area. Examples of community-based services provided by PHC include:

- ▲ Sports medicine clinics for student athletes
- ▲ Safe Sitter Education
- ▲ Senior citizen outreach through Quad County
- ▲ CPR training
- ▲ Health fairs with free screenings
- ▲ Meals on Wheels
- ▲ Educational luncheons
- ▲ 5<sup>th</sup> grade Health Jam





## CEO Message



2016 was a busy year for Pana Community Hospital with several accomplishments that help move us forward and demonstrate the organization's commitment to our community. We were

blessed to be able to incorporate Pana Medical Group into the Hospital family, introduce 3D mammography, add new primary care providers and expand surgical services by adding orthopedics and urology.

The upcoming Master Facility Plan project was another important focus this past year. Staff worked with our partners, Farnworth Group and O'Shea Builders, to ensure that the new additions and renovations will be the most efficient and effective for patients and staff. This project is the most significant investment made to our physical plant and facilities in over 40 years. We look forward to sharing more details about this exciting project as important milestones are met.

AS WE LOOK AHEAD  
TO OUR FUTURE, PANA  
COMMUNITY HOSPITAL  
WILL CONTINUE ITS  
COMMITMENT TO  
PROVIDING HEALTH AND  
WELLNESS SERVICES TO  
OUR COMMUNITIES.

Another important accomplishment in 2016 was the completion of an Employee Satisfaction survey. We were pleased and grateful for the participation from our employees. We will utilize the information shared to develop initiatives to enhance our constant performance improvement efforts. Our employees are an amazing group of individuals who are committed to providing exceptional care.

As we look ahead to our future, Pana Community Hospital will continue its commitment to providing health and wellness services to our communities. Thank you for your continued support of our mission to provide community-based, quality healthcare. ♥

**Trina J. Casner, FACHE**  
President & Chief Executive Officer



101 East Ninth Street | Pana, IL 62557

PRSR STD  
ECRWSS  
U.S. POSTAGE  
PAID  
EDDM RETAIL

LOCAL  
POSTAL CUSTOMER



## Pana Community Hospital Emergency Department — Committed to Our Patients!

Pana Community Hospital's Emergency Department has been providing life-saving emergency care to Pana and the surrounding communities for over 100 years—24 hours a day, 365 days per year. Since the beginning, we have always been prepared to care for patients when an emergency strikes. Our emergency department prides itself on being **prompt, skilled, and compassionate!**

### PROMPT

Staff in the ER evaluate a patient's condition immediately and offer PROMPT care. The average wait time to be assessed is 10 minutes or less! Traveling long distances for emergency care can be the difference between life and death. If someone is having chest pain, showing signs of a stroke, or needs trauma care, those extra 15-20 minutes can be life threatening.

### SKILLED

The Medical Director of the Emergency Department has been serving Pana Community Hospital for 18 years. The ER nursing staff has an average of 15-20 years experience. Staff are highly trained in emergency care and certified in Trauma Care, Neonatal/Pediatric Resuscitation, and Advanced Cardiac Life Support for adults and children. The Emergency Department is Stat Stroke and Stat Heart prepared. PCH was one of the first hospitals to partner with Prairie Heart Institute to become a Stat Heart hospital, attaining an expected average time of 30 minutes from ED door to seeing a Cardiologist in Springfield.

### COMPASSIONATE

A trip to the ER can often be very stressful. PCH staff prides itself on the compassionate care we give each and every patient. Whether it's calming a scared child who is about to receive stitches, offering a warm blanket to a sick patient, or consoling a family member in one of their saddest hours, we have always been here when you needed us most. ♥